

**Operations Specialty Service Engineer** (e.g. Aug. 3, 2024)

**Company:** Connection Energy Services Inc. (CES)

**Location:** Dickinson, North Dakota

**Employment Type:** Full-Time, Salaried

**Work Hours:** 40 Hours per Week

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**Company Overview:**

Connection Energy Services Inc. (CES) is a premier provider of specialized oilfield services, including combo and hydro-vac operations, fluid and potable water hauling, as well as pressure and steamer truck services. At CES, we are committed to excellence, safety, and compliance in all aspects of our operations (including all state and Federal regulations such as the Fair Labor Standards Act.) Our reputation for delivering high-quality services while maintaining a strong focus on safety and operational efficiency has positioned us as an industry leader.

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**Position Summary:**

The **Operations Specialty Service Engineer** is responsible for overseeing day-to-day operations at CES. This position plays a pivotal role in optimizing the utilization of labor and equipment, improving business performance, and fostering a high-performance, collaborative culture within the company. As an Operations Specialty Service Engineer, you will be responsible for leading teams, managing processes, resolving operational challenges, and representing CES in regulatory and community matters. Strong leadership, excellent communication skills, and the ability to work efficiently under pressure are essential in this role.

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**Key Responsibilities:**

- **Operational Oversight:**
  - Coordinate and oversee the daily operations of CES, ensuring the effective use of labor and equipment to maximize productivity.
  - Collaborate with various departments, including the shop, field personnel, and office teams, to streamline processes and improve operational efficiency.
  - Identify and eliminate operational bottlenecks, focusing on process optimization and cost-effective solutions.

- **Team Leadership & Development:**
  - Lead, supervise, and support staff to create a positive, high-performance work environment.
  - Play an active role in the recruitment, hiring, and training of employees, ensuring that team members are well-equipped to meet CES's high standards.
  - Foster a culture of continuous improvement by promoting training programs, mentorship, and ongoing professional development for team members.
- **Conflict Resolution & Customer Relations:**
  - Address conflicts or challenges that arise within the team, ensuring that issues are resolved quickly and efficiently.
  - Serve as a key point of contact for resolving client issues, ensuring client satisfaction and maintaining strong, positive relationships.
- **Regulatory and Community Representation:**
  - Serve as CES's representative on regulatory matters, ensuring that the company is compliant with all relevant state and federal regulations.
  - Represent CES in the field, maintaining a positive professional image for the company and fostering good working relationships with oilfield companies and services.
- **Strategic Planning & Process Improvement:**
  - Continuously evaluate and improve operational workflows to ensure the efficient delivery of services and the optimization of company resources.
  - Develop and implement strategies to enhance business performance, safety, and operational efficiency across the company.

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**Qualifications:**

- **Experience & Skills:**
  - A minimum of 5 years of managerial experience in high-pressure, oilfield-centric environments is highly desirable.
  - Strong understanding of oilfield operations, particularly in specialized trucking, hydro-vac, and pressure truck services.

- Proven ability to manage teams, optimize processes, and implement effective operational strategies.
- Exceptional organizational, problem-solving, and decision-making skills.
- Excellent communication skills with the ability to interact effectively with team members, clients, and regulatory bodies.
- **Education:**
  - A GED or High School Diploma is required.
  - A degree in engineering, business management, or a related field is preferred but not required.
- **Certifications & Technical Skills:**
  - Experience in regulatory compliance, safety standards (DOT, OSHA), and industry best practices.
  - Proficiency with Microsoft Office Suite (Word, Excel, Outlook) and project management software.
- **Personal Attributes:**
  - Strong leadership capabilities with a focus on team development and conflict resolution.
  - A hands-on approach to problem-solving and a commitment to driving operational excellence.
  - Ability to work in a fast-paced environment and remain calm under pressure.

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### **Working Conditions:**

- This is a full-time, salaried position.
  - Standard work week of 40 hours with occasional overtime based on operational needs.
  - Occasional travel may be required for field visits, client meetings, or regulatory events.
  - Must be able to adapt to a dynamic, high-pressure environment while maintaining a focus on safety and operational efficiency.
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## **Benefits:**

- Competitive salary
  - Comprehensive benefits package, including health, dental, and vision insurance.
  - Professional development opportunities and career advancement potential.
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## **Why CES?**

At CES, we believe that our success is built on the strength of our people. We are dedicated to providing our employees with the resources, support, and opportunities they need to thrive in their careers. As an Operations Specialty Service Engineer at CES, you will have the chance to lead a talented team and make a significant impact on the success of the company while contributing to a culture of safety, innovation, and excellence.

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## **How to Apply:**

To apply, please submit your resume and cover letter detailing your qualifications and interest in the position to [office@connectionenergyservices.com](mailto:office@connectionenergyservices.com).

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